



FME Desktop 2020.0 Administrator's Guide



SAFE SOFTWARE

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FME® Desktop Administrator's Guide

FME Desktop 2020.0

The FME Desktop Administrator's Guide provides information for installing and licensing FME Desktop, and performing other administrative tasks.

Intended Audience

The FME Desktop Administrator's Guide is intended for system administrators and anyone who is responsible for installing and licensing FME Desktop.

For FME Server installation and licensing procedures, see the FME Server Administrator's Guide, located at http://docs.safe.com/fme/html/FME_Server_Documentation/Default.htm.

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Revisions

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Support and Resources

Get the support you need from Safe Software.

Training

Training courses on FME Desktop are offered by Safe Software and our reseller network. Access training at <http://www.safe.com/learning>.

- » **Recorded:** Take our full-length FME training courses for free at your own pace. Each course includes hours of instructional video from one of our trainers, hands-on exercises with sample data, and a copy of the course manual.
- » **Live Online:** Get live hands-on training from FME-certified trainers in our virtual classroom. All of Safe Software's online courses include a virtual machine complete with FME license, sample data, workspaces, and a copy of the course manual.
- » **In-Person:** Browse a list of FME training courses held in cities throughout the world.

Or, contact your Safe Software account manager or your FME reseller to arrange a private training course for your organization.

Downloads & Documentation

Access the latest FME betas, service packs, documentation and other helpful technical resources.

[Access FME Downloads](#)

[Access FME Documentation](#)

FME Community

The FME Community (<https://knowledge.safe.com/>) is the online source for all information on Safe Software products, including:

- » **Knowledge Base:** Our library of authoritative how-to's, FAQs, demos, and more.
- » **Community Answers:** Ask questions and get answers from our community of customers and partners.
- » **Ideas Exchange:** Help improve FME. Suggest, vote, and comment on new features.

Support

We are happy to help. Simply send an e-mail to support@safe.com.

Live Chat/Leave a Message

Not able to find what you want? We are online or only a message away. On almost every page at www.safe.com, you will see a dialog that allows you to ask us a question.

Twitter

Follow Safe Software on Twitter:

- » Read Safe Software news: [@SafeSoftware](#)
- » Discuss technical matters with Safe Software Experts: [@FMEDoctors](#)
- » Find out about new FME features: [@FMEEvangelist](#)

Safe Software Partner Program

At Safe Software, we are enthusiastic about equipping people with tools and training. We have several partnership programs designed to promote the development of FME skills and extend FME's capabilities to suit your specific needs:

- » Value-Added Resellers (VAR) Program: Represent an established brand in your region.
- » Consultant Partner Program: Receive FME tools and training that you can use to help your clients.
- » Developer Partner Program: Obtain an FME development license to extend the technology to work within your own applications.

Accessing Product Help Files

In-depth technical reference documentation is available on the safe.com website at <https://->

knowledge.safe.com/knowledgeDocumentation, and is also included with your FME installation.

By default, when Help is invoked from any FME Desktop tool (FME Workbench, FME Data Inspector, and others), it is opened from the safe.com website. This means that you will always see the latest help topics for updates and for new features.

You can change this default behavior and access product documentation from the help files that are installed locally (for example, if Internet access is unreliable or is not available).

To toggle between online and offline help

Click a component Help menu. If FME is accessing installed offline help, a checkmark is displayed beside **Use Offline Help**.

You can toggle online and offline help access from this menu, or follow the steps below to change the default behavior.

To change the default help location

1. Start FME Workbench.
2. On the menu bar, click **Tools** and select **FME Options**.
3. On the sidebar of the FME Options page, click **Default Paths**.
4. Under "Documentation Help Locations," click the checkbox beside **Use Offline Help**.
5. Click **OK**.
6. Restart FME Workbench.

Getting Started and System Requirements

Before You Begin

Before installing FME Desktop, Safe Software recommends that you exit all programs, and ensure that the installation directory has access permission for all FME users who may log onto that computer.

In this Section

Prerequisites

- » You have system administrator privileges in the installation environment.
- » The installation environment must meet the minimum requirements listed on the [FME Desktop Technical Specifications](#).
- » If you have purchased FME Desktop, you will need:
 - » The FME Desktop installer. If you do not already have the installer, download it from [here](#).
 - » The Serial number or license file that was provided by Safe Software. To get your serial number, see the

Getting Started and System Requirements

confirmation e-mail you received after purchasing FME Desktop.

- » If you are evaluating FME Desktop, obtain the [FME Desktop Trial Installer](#). If you require assistance after installing, contact fmetrial@safe.com.

Other Requirements

Windows

Note: To install FME on a server for use with a thin-end client (for example, a Citrix[®] installation), you must use an FME floating license. To install floating licenses, you must be running a TCP/IP network.

Linux: Red Hat and CentOS

Check for Active Subscription (Red Hat Only)

FME may not be installed on a Red Hat instance unless it has an active subscription. For more information:

- » https://access.redhat.com/documentation/en-us/red_hat_subscription_management/1/html/quick_registration_for_rhel/

EPEL Package Repository

On Red Hat or CentOS, you must first download and install the Extra Package for Enterprise Linux (EPEL) Community Project repository.

For more information:

» https://fedoraproject.org/wiki/EPEL#How_can_I_use_these_extra_packages.3F

See also:

» http://www.rackspace.com/knowledge_center/article/install-epel-and-additional-repositories-on-centos-and-red-hat

NumPy and Matplotlib

NumPy and Matplotlib must be installed, via pip and pip3. This may be done before or after installing FME.

Determining the FME License Type to Install

Safe Software offers flexible licensing options for FME.

The type of license that you receive (fixed or floating) is determined at the time of your request for evaluation or purchase.

Single-Fixed License

A single-fixed FME license (also known as node-locked or CRC license) enables FME to work on a single specified computer. The

Getting Started and System Requirements

FME Licensing Assistant generates a unique registration key for that computer, which is used to create the license. If FME is installed on more than one computer, each computer requires its own license.

By default, all evaluation licenses are single-fixed, unless you specify otherwise.

We recommend using a floating license when installing FME on a virtual machine. Safe Software may not provide updated license files if the [registration key](#) of the physical machine is no longer valid due to frequent hardware changes. For more information, see [About Floating Licenses](#).

» [Installing Single-Fixed Licenses](#)

Floating License

A floating license means that a single computer is provided with a number of licenses and acts as a server by issuing these licenses to any other computer that requests one. A floating license is a common way for a company to share a limited number of licenses among its FME users.

A FlexNet software license manager provides the floating license capability to FME. The FlexNet software is installed on a computer that acts as a license server. Every time FME is started on a computer, the server issues a license, provided there is one still available. When a computer closes FME, that license is returned. For example, consider a five-seat floating license

and 30 workstation computers. Each workstation has FME installed. Any workstation can run FME, but only a maximum of five at any one time.

To install FME on a server for use with a thin-end client (for example a Citrix/Winframe installation), it is highly recommended that you use a floating license. Fixed licenses can be used, but keep in mind that you will need a fixed license for each user who will be making use of the software.

For failover purposes, there is an additional option to install an array of three licenses on three separate servers.

For more information, see [About Floating Licenses](#).

Glossary of Terms

Activation

Associating a [registration key](#) with a single-fixed license, using the FME Licensing Assistant.

Borrowing (a floating license)

If your FME Desktop product uses a floating license, and your organization supports this option, a computer that will not be connected to the license server can borrow a license for offline use and run FME for a maximum of 30 days.

The computer must be connected to the license server at the time of borrowing.

Floating License

Getting Started and System Requirements

A floating license means that a single computer is provided with a number of licenses and acts as a server by issuing these licenses to any other computer that requests one. A floating license is a common way for a company to share a limited number of licenses among its FME users.

Floating License Manager

A FlexNet software license manager provides the floating license capability to FME. The FlexNet software is installed on a computer that acts as a license server. Every time FME is started on a computer, the server issues a license, provided there is one still available. When a computer closes FME, that license is returned. For example, consider a five-seat floating license and 30 workstation computers. Each workstation has FME installed. Any workstation can run FME, but only a maximum of five at any one time.

Grid Shift File

Grid shift files are used when reprojecting between coordinate systems that have different datums. FME supports conversions between coordinate systems using different datums. Many datum transformations are not mathematically definable and require the use of grid of shifts. If you attempt to make a datum transformation of this kind without the appropriate grid shift file in place FME will abort the translation.

Single-Fixed License

A single-fixed FME license (also known as node-locked or CRC license) enables FME to work on a single specified computer. The FME Licensing Assistant generates a unique registration key for that computer, which is used to create the license. If FME is installed on more than one computer, each computer requires its own license.

Installing FME Desktop

Installing FME Desktop on Microsoft Windows

If you downloaded FME from www.safe.com, double-click the downloaded file and click Run when prompted.

On the Welcome to FME Desktop screen, click Next.

Follow the instructions in the installation wizard.

WARNING: The Install Python 2.7 dialog asks if you want to include an optional Python 2.7 interpreter with the installation. (A Python 3.7 interpreter is installed by default.) The Python 2.7 interpreter relies on the Visual Studio 2008 runtime, which has security vulnerabilities. If you have existing FME Desktop workspaces that reference Python 2.7, we strongly recommend upgrading them to reference Python 3.x in lieu of installing the Python 2.7 interpreter.

When FME is finished installing, the [Licensing Assistant](#) starts.

See Also

- » [Installing the Software Development Kit for FME Desktop](#)
- » [Installing FME Desktop from the Windows Command Prompt](#)

Installing FME Desktop

Installing FME Desktop from the Windows Command Prompt

We recommend installing FME Desktop using the [installation wizard](#). However, installing from the command prompt may be useful when you want to perform a silent or remote installation.

Preparation

When performing a silent installation of FME Desktop, keep in mind the following:

- » A command prompt installation does not prompt you to uninstall any previous versions of FME that are in the same folder. We strongly recommend that you uninstall any previous FME before silently installing another into the same folder.
- » You may need to unblock the downloaded .msi file in order to run it. To unblock a file, use the **Unblock-File** command in the Windows PowerShell utility. For more information, see <https://docs.microsoft.com/en-us/powershell/module/microsoft.powershell.utility/unblock-file?view=powershell-6>.

Syntax for Silent Installation

```
msiexec /i <path_to_installer> /qb INSTALLLEVEL=3  
INSTALLDIR="<installdir>" ENABLE_POST_INSTALL_TASKS=no
```

Example:

```
msiexec /i fme_beta.msi /qb INSTALLLEVEL=3 INSTALLDIR-  
R="C:\Program Files\FME" ENABLE_POST_INSTALL_TASKS=no
```

Note: `INSTALLLEVEL=3` must always be specified when installing silently from the command line.

Flags

Note: To view all flags, type `msiexec` and hit Enter.

```
/i <installFile.msi>
```

Installs the package specified by `<installFile.msi>` on your computer.

```
/q[n|b]
```

Quiet mode. If `/qb` is specified, a dialog with a progress bar displays, but there is no user interaction. If `/qn` is specified, no GUI displays.

When `/qn` is specified, the installer appears to return immediately; however, the installation process continues to run in the background. When installing silently, we recommend enabling logging (see below) so you can check for errors.

```
/x <installFile.msi>
```

Uninstalls `<installFile.msi>` if it is installed on your system.

```
/l*v <logfile>
```

Enables verbose logging of the installation to `<logfile>`.

Directives

Directives are specified after flags, in the following format:

Installing FME Desktop

<directive name>=<directive value>

General Directives

INSTALLLEVEL

If installing with the /q flag, the directive INSTALLLEVEL=3 must be specified for the installation to proceed correctly.

INSTALLDIR

Specifies the full path location of the main installation directory. If the directory does not exist, it is created. Spaces may be used with quotes.

The default path is C:\Program Files\FME on Windows XP, and C:\apps\FME on Windows Vista and later.

Installer Behavior Directives

The following directives affect the installer's runtime behavior.

ENABLE_SOUNDEVENTS

Sets up sound events. Allowed values are yes and no (case-sensitive). Default is yes.

CHECK_ADMIN_RIGHTS

Checks to ensure that the user installing FME has admin privileges. Allowed values are yes and no (case-sensitive). Default is yes.

ENABLE_SHORTCUTS

Creates shortcuts in the Windows Start menu. Allowed values are yes and no (case-sensitive). Default is yes.

ENABLE_FILETYPE_REGISTRATION

Enables FME applications to view, open, and work with FME files and GIS data files. Allowed values are yes and no (case-sensitive). Default is yes.

`ENABLE_PATH_UPDATE`

Allows the installer to update the PATH environment variable. Allowed values are yes and no (case-sensitive). Default is yes.

`ENABLE_STANDARD_EXE_INSTALLATION`

Installs all of the standard FME executables (Data Inspector, Workbench, etc). Allowed values are yes and no (case-sensitive). Default is yes.

`ENABLE_LICENSE_COPY`

Allows the installer to search for old license files, and copy them into the current installation folder if present. Allowed values are yes and no (case-sensitive). Default is yes.

`ENABLE_POST_INSTALL_TASKS`

Controls whether the license wizard is run after the installer has completed. See also `FMEREG_CMDLINE` (below). Allowed values are yes and no (case-sensitive). Default is yes.

`FMEREG_CMDLINE`

Passes values into the license wizard (`fmlicensingassistant_cmd.exe`) at install time to automate licensing, using syntax similar to [Licensing FME Desktop from the Windows Command Prompt](#). For example, to license FME with a Smallworld license on floating license server named "license_server", specify `FMEREG_CMDLINE="--floating license_server small-`

Installing FME Desktop

world". For license type (FME edition) values, see [Specifying the FME Edition to Use](#).

ENABLE_ZERO_SIDE_EFFECT

Sets the following options to "no":

ENABLE_SOUNDEVENTS, CHECK_ADMIN_RIGHTS,INSTALL_SYSTEM_DLLS, ENABLE_SHORTCUTS,ENABLE_FILETYPE_REGISTRATION, ENABLE_POST_INSTALL_TASKS,ENABLE_PATH_UPDATE,ENABLE_LICENSE_COPY

Allowed values are yes and no (case-sensitive). Default is no.

ENABLE_NAD83_NAD27_DATUMSHIFTS

Controls whether implicit NAD27 to NAD83 Datum Transformation is set to USA or CANADA. Allowed values are yes, no and none. Default is no, which sets this directive to USA. A yes setting specifies CANADA only. Specifying none disable the transformation, which causes workspaces to error when trying to use that shift.

REPORTSTATISTICS

Controls whether statistics about format and transformer use are sent to Safe Software.

Allowed values are yes and no (case-sensitive). Default is yes.

File Installation Directives

Some files that are installed by the installer can be omitted by these directives.

INSTALL_USER_DOCUMENTS

Installs directories to the user's 'Documents' folder, including a 'My FME Workspaces' folder. Default is yes.

`INSTALL_SYSTEM_DLLS`

Updates older system DLLs as needed, and run the Microsoft Visual Studio C++ Runtime Installer. Allowed values are yes and no (case-sensitive). Default is yes.

If set to no, the user is responsible for manually running the C++ Runtime installer, and ensuring that `atl.dll` and `atl71.dll` are installed on the target system. This option is not recommended, and may lead to non-functional FME installations.

`INSTALL_THIRDPARTY`

Installs application extenders. Allowed values are yes and no (case-sensitive). Default is yes.

Enabling application extenders is controlled by the FME Administrator.

`INSTALL_FMEOBJECTS`

Installs FME Objects DLLs and other components. Allowed values are yes and no (case-sensitive). Default is yes. For more information, see [Installing the Software Development Kit for FME Desktop](#).

`INSTALL_GALLERY`

Installs the gallery directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_HELP`

Installing FME Desktop

Installs the help directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_HELP_DLL`

Installs the help DLLs. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_METAFILE`

Installs the metafile directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_PLUGINBUILDER`

Installs the pluginbuilder directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_REPROJECT`

Installs the Reproject directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_TCL`

Installs the tcl directory. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_WORKBENCH_EXE`

Installs the the FME Workbench application. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FME_EXE`

Installs the fmeapplication. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMEADMIN_EXE`

Installs the FME Administrator application. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMEVIEW_EXE`

Installs the FME Universal Viewer application. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMEGUI_EXE`

Installs the FME Universal Translator application. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMEREK_EXE`

Installs the FME Licensing Assistant application. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_WHATSNEW`

Installs the what's new/great text files. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMECOMUTIL_DLL`

Installs the fmecomutil DLL. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FME_SHELLEXT_DLL`

Installs the fme shell extension DLL. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_SPATIAL_ASSISTANT_EXE`

Installs spatialassistant.exe. Allowed values are yes and no (case-sensitive). Default is yes.

`INSTALL_FMEGEOS_DLL`

Installing FME Desktop

Installs `geos_fme.dll`. Allowed values are `yes` and `no` (case-sensitive). Default is `yes`.

`INSTALL_PYTHON27`

Installs a Python 2.7 interpreter. (A Python 3.7 interpreter is installed by default.) Allowed values are `yes` and `no` (case-sensitive). Default is `no`.

WARNING: The Python 2.7 interpreter relies on the Visual Studio 2008 runtime, which has security vulnerabilities. If you have existing FME Desktop workspaces that reference Python 2.7, we strongly recommend upgrading them to reference Python 3.x in lieu of installing the Python 2.7 interpreter.

Examples

Expand for Details

This example opens the installation wizard (GUI), but the default installation directory is replaced with `C:\Programs\FMEDirectory`.

```
msiexec /i fmeinstaller.msi INSTALLDIR="C:\Programs\FMEDirectory"
```

This example installs to the default directory, but does not display the installation wizard (GUI) while doing so.

```
msiexec /i fmeinstaller.msi /qn INSTALLLEVEL=3
```

This example performs a silent installation to `C:\Programs\FMEDirectory` and does not install any shortcuts.

```
msiexec /i fmeinstaller.msi /qb INSTALLLEVEL=3 INSTALLDIR-  
R="C:\Programs\FMEDirectory" ENABLE_SHORTCUTS=no
```

This example logs all installation activity to logfile.txt.

```
msiexec /i fmeinstaller.msi /l*v logfile.txt
```

Post-Install Tasks

Licensing FME Desktop from the Windows Command Prompt

Expand for Details

You can activate an FME installation for a [floating license](#) using the following syntax:

```
fmelicensingassistant --floating <server>[:<port>] <license  
type>
```

For example:

```
fmelicensingassistant --floating testserver oracle
```

To get the proper values for <license type>, run:

```
fmelicensingassistant_cmd.exe --query <server>[:<port>]
```

For example:

```
fmelicensingassistant_cmd.exe --query testserver
```

MSSQL Formats Only

Expand for Details

If you plan to run workspaces that reference Microsoft SQL Server and Azure SQL Database (MSSQL_*) readers and writers, you must manually install the SQL Server Native Client and Microsoft System CLR Types for SQL Server. To install, navigate to the [INSTALLDIR] and run the following:

Installing FME Desktop

```
msiexec /i sqlncli.msi /qb  
msiexec /i SQLSysClrTypes.msi /qb
```

Updating to a Newer FME Version

If you are updating to a newer version of FME, follow these steps.

Make sure you back up or relocate any custom files that you have saved in your FME installation directory.

1. Download and run the new installation file.
2. Specify a destination folder and click Next. If the installation wizard finds a previously installed version of FME in the specified destination folder, the installation wizard asks if you would like to uninstall it. If you answer yes, proceed to step 4. If you answer no, you can click the Back button and enter a new destination folder. You can install [multiple versions of FME Desktop](#).
3. On the Welcome to FME Desktop menu, click Install FME Desktop.
4. Follow the remaining instructions in the installation wizard.

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Updating to a Newer FME Version

If you are updating to a newer version of FME Desktop, you must first manually uninstall the earlier version. Alternatively, you can install to a different directory and have multiple versions of FME Desktop (see [Updating to a Newer FME Version](#), below).

Make sure you back up or relocate any custom files that you have saved in your FME installation directory.

Uninstalling

Run the following command, "as root", depending on your Linux distribution:

» Debian, Ubuntu:

```
apt-get remove fme-desktop-<release>
```

For example:

```
apt-get remove fme-desktop-2018
```

» RedHat, CentOS:

```
yum remove fme-desktop-<release>
```

For example:

```
yum remove fme-desktop-2018
```

What's Next?

Proceed to [Updating Linux](#).

Updating Linux

To avoid dependency errors, we recommend updating Linux before installing.

Offline Updating and Installation

FME on Linux requires many third party packages. These dependencies must be satisfied when FME is installed. The easiest way to satisfy these dependencies is to install FME on a computer that is connected to the internet, allowing packages to be downloaded as needed.

It is possible, however, to manually prepare an offline computer for FME installation.

For more information:

- » Ubuntu/Debian: [Installing packages without an Internet connection](#)
- » Red Hat/CentOS: <https://access.redhat.com/solutions/29269>

Dependencies can be determined on-demand by using one of the following commands

- » Ubuntu/Debian: `dpkg -I <package_name>`
- » Red Hat/CentOS: `yum deplist <package_name>`

WARNING: If you are accessing local mirrors of public repositories, ensure they match the version of your Linux.

Debian, Ubuntu

```
apt-get update && apt-get upgrade
```

RedHat, CentOS

```
yum update
```

What's Next?

Proceed to [Installing](#).

Installing

Before installing, be sure to:

1. Review the installation [Prerequisites](#).
2. [Update Linux](#).

All installation steps must be performed "as root" (via the `sudo` command on some distributions). FME Desktop is installed for ALL users.

The install location is `/opt/fme-desktop-<release>`. (For example, `/opt/fme-desktop-2017`.) When complete, the

installer generates a configuration (.cfg) file to the install directory.

The following installers are available:

Platform	Installer Name	Example
Debian, Ubuntu	fme-desktop- < release >_ < version >.< build >_ amd64.deb	fme-desktop-2017_ 2017.0.0.0.17228~ubuntu.18.04_ amd64.deb
RedHat, CentOS	fme-desktop- < release >- < version >- < build >.x86_ 64.rpm	fme-desktop-2017-2017.0.0.0- 17228.el7.centos.x86_64.rpm

Downloading the Installer

Download the FME Desktop Installer to your local machine. To obtain the installer, visit <http://www.safe.com/support/downloads.php>.

Running the Installer Using the Package Manager

To use the package manager to install FME Desktop and all dependencies, double-click on the package.

Note: The Debian installation package does not support the Ubuntu Unity package manager previous to version 16.04.2. Instead, use the command line to install.

Running the Installer Using the Command Line

Run the following commands, depending on your Linux platform, substituting *<release>*, *<version>*, and *<build>* with the corresponding values from your installer name.

Debian package:

```
If gdebi is not already installed: apt-get install gdebi-core
gdebi fme-desktop-<release>_<version>~ubuntu.<build>_amd64.deb
```

RedHat, CentOS package:

```
yum install fme-desktop-<release>-<version>.e17.centos.x86_
64.rpm
```

Alternatively, to install to a non-default location, you must first manually install FME dependencies:

```
yum deplist fme-desktop-<release>-<version>.e17.centos.x86_
64.rpm | grep provider | awk '{print $2}' | sort | uniq | sed
':a;N;$!ba;s/\n/ /g' | xargs yum install -y
```

Next, run:

```
rpm -Uvh --relocate /opt=/usr/etc/fme --relocate /us-
r=/usr/fmeicons fme-desktop-<release>-<version>.e17.centos.x86_
64.rpm
```

Each `--relocate` argument relocates a prefix to a new location. In the preceding example, `fme` installs to `/usr/etc/fme/fme-desktop-<release>` and the icons, shortcuts, and others will install to `/usr/fmeicons`. Note that these arguments are optional, you can relocate both prefixes, one, or none.

What's Next?

To license FME Desktop, see [Licensing](#).

See Also

» [Installing the Software Development Kit for FME Desktop](#)

Multiple Installations of FME Desktop in Parallel

If you want to have multiple of installations of FME Desktop on the same system, we recommend the following procedure:

1. Install the first copy of FME Desktop as described in [Installing FME Desktop on Linux](#).
2. Copy the contents of the install directory (`/opt/fme-desktop-<release>`) to another location (for example, `/home/user/fme-desktop-b18228`).
3. Install the second copy of FME Desktop as described in [Installing FME Desktop on Linux](#).
4. Run the first copy of FME Desktop directly from the location to which it was copied (for example,

`/home/user/fme-desktop-b18228`) - *not* from a desktop shortcut. You can run the second copy of FME Desktop from a desktop shortcut, which points to the original install location (`/opt/fme-desktop-<release>`).

Installing FME Desktop on Mac

Drag the FME Desktop.dmg file to the Applications folder.

On the Welcome to FME Desktop screen, click Next.

Follow the instructions in the installation wizard.

When FME is finished installing, the [Licensing Assistant](#) starts.

Licensing

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Licensing from the Linux Command Line	105
Getting Your Current Licensing Status	106

Installing a Single-Fixed License

A single-fixed FME license (also known as node-locked or CRC license) enables FME to work on a single specified computer. The FME Licensing Assistant generates a unique registration key for that computer, which is used to create the license. If FME is installed on more than one computer, each computer requires its own license.

Before You Begin

To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop. If you do not know or cannot find your serial number, please send an e-mail to codes@safe.com to request a license file.

To [activate your license](#) you will need an Internet connection.

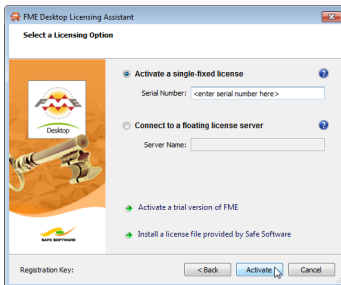
Activating a Single-Fixed License

If you have a serial number and an Internet connection, follow these steps to activate a fixed license from Safe Software.

Licensing

If you already have a licensed installation, you will be prompted to update it.

1. Open the FME Licensing Assistant
 - » On Windows, click the Start menu > Programs > FME Desktop > Utilities > FME Licensing Assistant.
 - » On Linux, log in as the same user who installed FME Desktop. Navigate to Application > FME Desktop > Utilities > FME Licensing Assistant.
 - » On Mac, /Library/FME/<version>/Apps/FME Licensing Assistant.
2. The FME Licensing Assistant opens.
3. Select *Activate a single-fixed license*. Enter the Serial Number in the corresponding field, and click Activate. To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.



4. Click Finish.

You will see a confirmation message when FME Desktop is successfully licensed.

Troubleshooting

If you change your system's hardware configuration after installation, or move your installation to a new system, your license may not work and you will need to enter your serial number into the licensing assistant as described above.

If you are unable to use the FME Licensing Assistant to activate a license, see [Installing a License File Provided by Safe Software](#).

Other Licensing Options

- » To connect to a floating license server, see [Installing a Floating License Server on Microsoft Windows](#).
- » To activate a trial version of FME, visit: <https://www.safe.com/fme/fme-desktop/trial-download/>

Installing a License File Provided by Safe Software

Follow the steps below if you have a problem with the automated license generator. If this happens, you will need to install a license file (*.fmeLIC) provided by Safe Software.

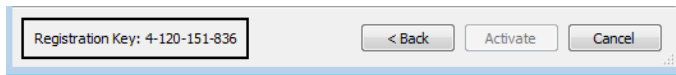
For Linux users, you must log in as the same user who installed FME Desktop.

1. Go to the FME Desktop License Activation web page (<http://www.safe.com/activation/>).

Licensing

2. Provide the following:

- » Serial number. To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.
- » Your 10-digit registration key, which is located at the bottom left corner of the install pane of the FME Desktop Licensing Assistant:



Note: The number shown here is an example only.

3. Click Retrieve License File and download the file.

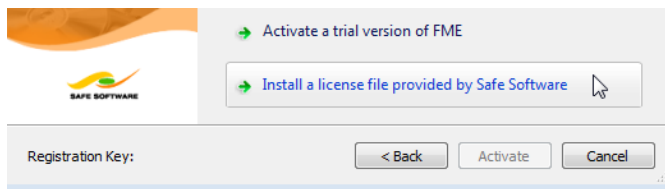
If the previous steps are unsuccessful, you can also send an e-mail message to codes@safe.com with your serial number and registration key. You will receive an e-mail message from Safe Software with an attached `.fmeLIC` license file.

4. Open the FME Desktop Licensing Assistant (fmeli-censingassistant.exe)

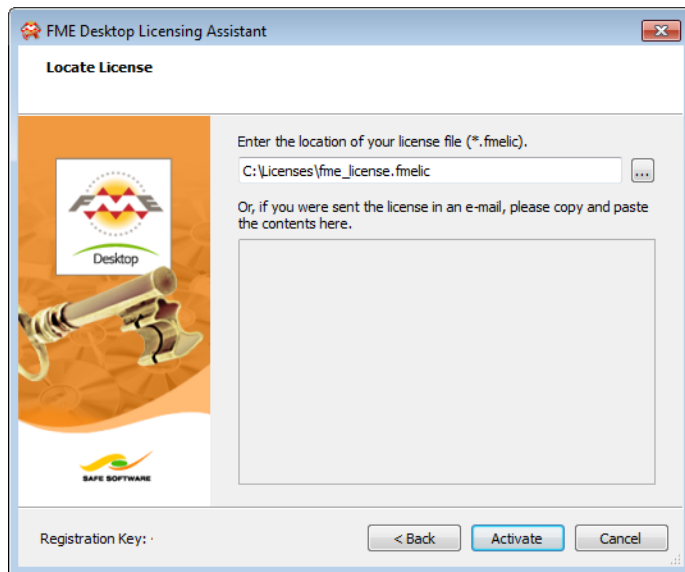
- » On Windows, the Licensing Assistant is in the Start menu under FME Desktop, or `fmeli-censingassistant.exe` in the root folder of the FME Desktop install directory.

- » On Linux, the Licensing Assistant is in the Applications menu, or in the root folder of the FME Desktop install directory.
- » On Mac, the Licensing Assistant is in /Library/FME/<version>/Apps/FME Licensing Assistant.

5. Click Install a license file provided by Safe Software.



6. Browse to the location of your license file and click Activate.



7. Click Finish.

Licensing

FME Desktop is successfully licensed.

Licenses are tied to physical properties of systems. If you change your system's hardware configuration, your FME license may not work and you will need to request a new one.

Troubleshooting Single-Fixed Licenses

About the Registration Key

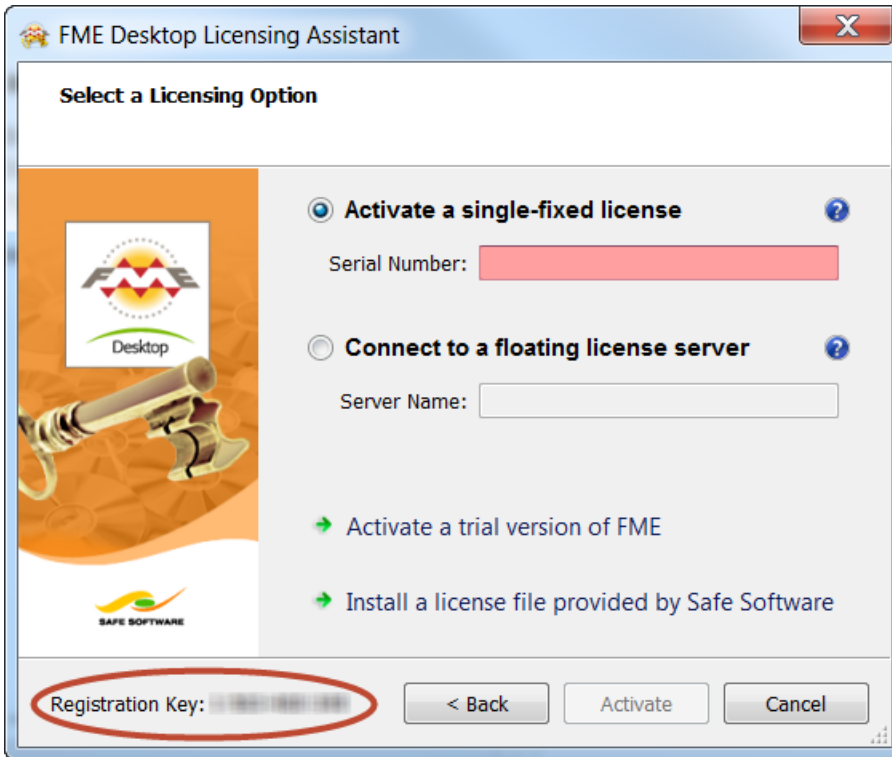
A registration key is a unique ID generated from system information by the FME Licensing Assistant. It is Safe's method of limiting a single-fixed license to a single computer. Safe needs the registration key from your installation to create a license for FME.

In most cases, such as when you are requesting an evaluation license or a new license for an updated FME version, the Licensing Assistant is able to pass the key on to Safe automatically, allowing us to create a matching license immediately.

However, in some cases, you will need to quote the number to us directly. Some examples of when this may happen are:

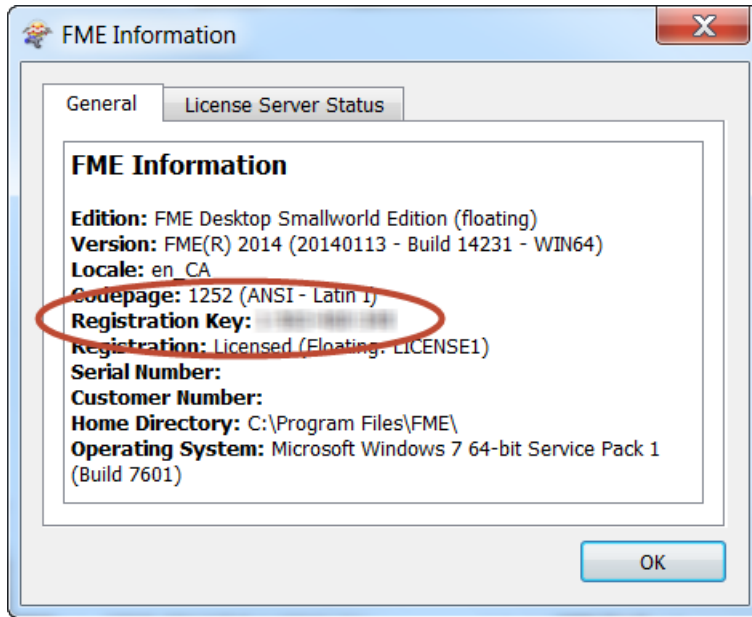
- » The connection to the Safe server is not working.
- » We need to see the code to help debug a license problem.

The registration key is shown in the bottom left of the FME Licensing Assistant:



It can also be found in FME Workbench or Data Inspector under Help > About... > More Info.

Licensing



Changing Computers

When you move FME to another computer, you will need a new license, since the new computer's registration key will not match the one encoded within your existing license. Ask for a new license by entering your serial number into the FME Licensing Assistant of the new computer/FME installation that you wish to license. To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.

The new license created on our Safe license server will be for your new registration key. If you have any issues, contact codes@safe.com.

Virtual Machines

We recommend using a floating license when installing FME on a virtual machine. Safe Software may not provide updated license files if the registration key of the physical machine is no longer valid due to frequent hardware changes. For more information, see [About Floating Licenses](#).

The Licensing Wizard fails with "Unable to create local license files" error message

This error indicates the Licensing Assistant was not run as Administrator.

To run the Licensing Assistant as Administrator

Click Programs > FME Desktop > Utilities, right-click on FME Licensing Assistant, and select Run as administrator.

It may also help to delete any existing licenses from the directory <FME>\licenses\.

I installed my license but I still cannot run FME Workbench

- » Ensure that your machine key matches the key in your license file. Open your license file at <FME_Dir>\licenses\fme_license.fmelic in a text editor. You will see a line labeled MACHINE CODE. The code shown here must match exactly your registration key shown on the bottom left of the Licensing Assistant¹. If they do not match, you will need to [request](#)

Licensing

[another license](#). You cannot edit a license file directly.

- » Does it appear that your license has expired? Ensure you have installed your permanent license. If you have not received your permanent license you may need to [request it](#). A temporary license may also stop working if you have changed the time and date settings on your computer, and you will need to contact your account manager to request a new license.
- » Do you see a message, "Duplicate license file."? This is not an error, and FME should still run correctly. At times, an unlicensed FME will try to contact our licensing server to see if there is a license available for that serial number. If so, it automatically licenses itself. This message is caused when you try to manually license FME using the same license it has already automatically obtained for itself.
- » Do you see a message, "FME Licensing Notice Your current license is AutoDesk Map. This application cannot be used with current license..."? You may be using a Training or Generic license. Using your file explorer, navigate to the licenses directory of your FME installation directory: <FME_Dir>\licenses. Delete every file in this directory except the file `fme_license.fmelic`. Restart FME Workbench or the FME application you were attempting to use.
- » Do you see a message, "Administrator permissions are required to license FME..."? The licensing assistant may

need to be run with elevated privileges. Click Programs > FME Desktop > Utilities, right-click on FME Licensing Assistant, and select Run as administrator.

- » If you have confirmed the machine key matches your license file and still cannot license FME, or you see error code -500 or -501, in rare cases a registry entry may be blocking your license. Run regedit and navigate to HKEY_LOCAL_MACHINE\SOFTWARE\Safe Software Inc.\LICENSE. Delete the key called LICENSE.
- » Do you see a message, "License quota exceeded..."? Please contact the Technical Support Team.
- » Do you see another message? Please go to https://-knowledge.safe.com/articles/How_To/General-Troubleshooting and follow the steps in the FME Troubleshooting section.

¹To Run the FME Licensing Assistant go to Start > Programs > FME Desktop > Utilities > FME Licensing Assistant. In previous versions of FME this is also known as the FME Licensing Wizard and may be found in a slightly different location.

FME is licensed but I am still having licensing trouble

- » Are you having trouble with a specific format that you cannot see in the format list or FME cannot read or write to it? Some formats in FME require a higher level of licensing, and some formats are provided by 3rd party vendors. Also, some formats require another application to be installed. In

Licensing

particular, reading/writing ESRI Geodatabase requires a licensed ArcGIS installation and GeoMedia Access Warehouse writing requires a licensed GeoMedia installation. For a complete list of formats and required helper applications, see <http://www.safe.com/fme/format-search/>. If you would like to upgrade your FME to use a specific format, contact your account manager or sales@safe.com.

- » Are you experiencing another problem? Contact the Technical Support Team. It may help to ensure that you are, in fact, running a fixed license. Please include the FMEReport.html file by running the FMETroubleshoot.bat file from the [General Troubleshooting page](#).

About Floating Licenses

A floating license means that a single computer is provided with a number of licenses and acts as a server by issuing these licenses to any other computer that requests one. A floating license is a common way for a company to share a limited number of licenses among its FME users.

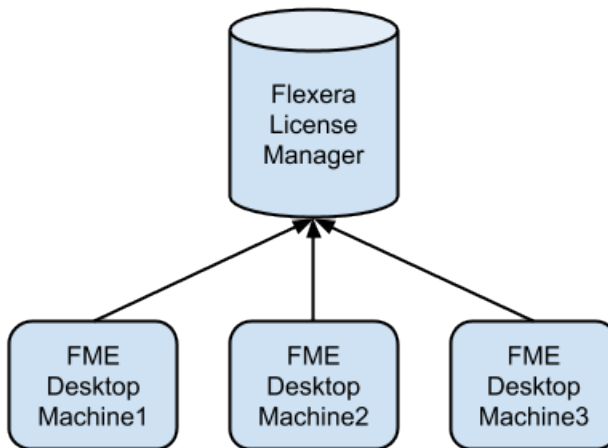
A FlexNet software license manager provides the floating license capability to FME. The FlexNet software is installed on a computer that acts as a license server. Every time FME is started on a computer, the server issues a license, provided there is one still available. When a computer closes FME, that license is returned. For example, consider a five-seat floating license and 30 workstation computers. Each workstation has FME

installed. Any workstation can run FME, but only a maximum of five at any one time.

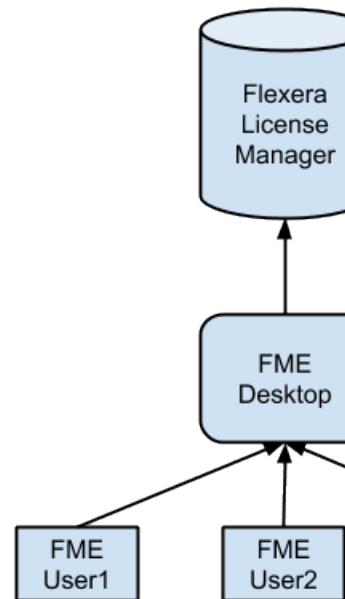
For a full description, visit the Flexera Software website:

<http://www.flexera.com>.

A floating license serves multiple instances of FME Desktop that are installed locally on each computer (recommended); or to a single installation on a networked application server that is accessed remotely by individual users.



Single floating license for FME Desktop installed locally on individual computers



Single floating license for FME Desktop installed on a networked application server accessed remotely by individual users

Licensing

A floating license can serve different FME editions. For example, a floating license can serve both FME Base Edition and FME Smallworld Edition.

If the expiry dates associated with multiple FME installation serial numbers vary, the floating license applies the shortest expiry date to all serial numbers.

If you need to transfer an existing floating license to a new license server, you must perform a new installation since you still need to request a new license file from Safe Software.

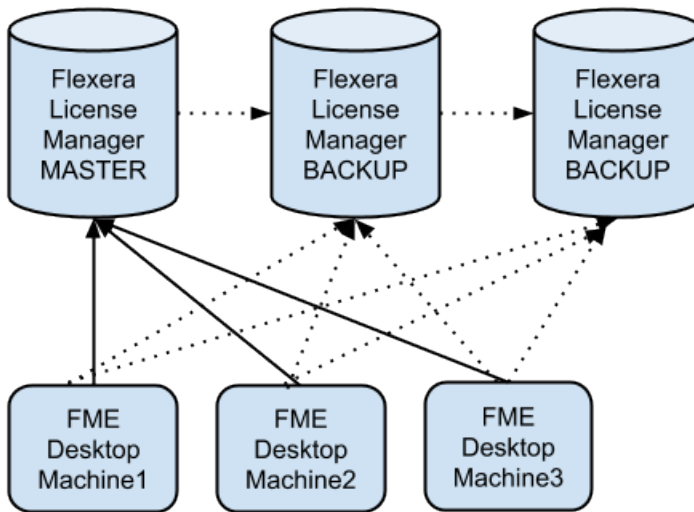
To Install a Floating License

- » [Installing a Floating License on Windows](#)
- » [Installing a Floating License on Linux](#)

Three-Server Redundant Floating Licenses

The Flexera License Manager allows for redundancy by using a set of three license servers. With three-server redundancy, the floating license server stays functional, handing out its total complement of licenses when any two of the three license servers are up and running.

A master server that performs all licensing operations is elected when the redundant servers are started. The other two servers provide a secure licensing mechanism in the event of hardware failure or if the master node needs to be rebooted.



Permanent Three-Server Redundant
Floating Licenses

It is not a requirement for each of the server nodes to have the same architecture or operating system, although they should have reliable network communications with each other and should be on the same subnet. Often, this means that the three servers are located physically close to each other.

To Install a Three-Server Redundant Floating License

- » [Installing a Three-Server Redundant Floating License Server on Windows](#)
- » [Installing a Three-Server Redundant Floating License Server on Linux](#)

Licensing

Installing a Floating License on Windows

To install a floating license on Windows, follow these steps:

1. [Before You Begin](#)
2. [Download and Run the Installer](#)
3. [Request and Install the License](#)
4. [Install FME on Client Computers](#)
5. [Start FME Registration](#)

Before You Begin

Ensure that the following requirements are met before beginning the installation:

- » You must be running a TCP/IP network.
- » One computer on the network is designated as the license server. The license server may be any computer on the network that is visible to all computers that are dependent on it for their licenses. You should choose a computer that is always running and always connected to the network because the client computers must be able to communicate with the license server to use the FME. The processing burden on the licensing server is negligible.
- » You must have Administrator privileges to install the FME Floating License server.

- » If the computer you want to use as your floating license server has a firewall, you must open a port through which the FlexServer can communicate. By default, the range of ports used is 27000-27009, although you can also configure other ports. For more information, see [Specifying Floating License Server Ports](#).
- » If FlexNet is already installed on your license server, you still need to perform a new installation. FME requires the version of FlexNet that is included in the installer. In addition, if your organization is configuring license borrowing (see [Borrowing a Floating License](#)), you will require LMTOOLS version 11.8 or newer.

The FME license server cannot be installed on a virtual machine that is built and moved around among many physical machines. It must be locked to a single fixed MAC address.

Download and Run the Installer

The FME installer contains the utility program required to get the license server up and running:

- » `fme-flexnet-win-x86.msi` (Windows 32-bit)

Or

- » `fme-flexnet-win-x64.msi` (Windows 64-bit)

To download and run

Licensing

1. On the [FME Downloads page](#), specify the desired version under "Select an FME Version."
2. Under "Floating License Installer for FME Desktop," specify the applicable Windows bit version, and click **Download**.
3. On the computer that acts as the license server, run (double-click) the installer to create a FlexServer directory.

The following table lists the shortcuts that are created in the Safe Software program group.

Expand for details

Shortcut	Description
Generate hostid.txt	Creates a text file that contains the hostname and Host ID information required when requesting a floating license from www.safe.com/activation/floating/ .
Launch LMTOOLS	Launches LMTOOLS. Used for debugging or changing configuration.
License Administration Guide	Opens Flexera Software's License Administration Guide.
Start - Restart FME License Server	Starts the license manager process.

Shortcut	Description
View FME License Server Log	Opens the license manager log file. Used for debugging.
View hostid.txt	Reopens text file, if required by Safe Software.
View Readme	Opens the installation and configuration instructions.

What's Next?

» [Request and Install the License](#)

Request and Install the License

Perform the following steps on the computer that acts as the license server:

1. Click Start > Programs > FlexNet for Safe Software > View hostid.txt to open the hostid.txt file.

If you are installing FlexNet on Windows Vista, Windows 7, or Windows 8 and User Account Control (UAC) is enabled, right-click *Start-Restart FME License Server* and run this function using administrator privileges. If UAC is not enabled, you do not have to perform this step.

2. Complete the online license request form:

<http://www.safe.com/activation/floating/>

Licensing

You will need a product serial number (for example, BEGP-F7MG-21YL). To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.:

If you do not have a product serial number, e-mail your `hostid.txt` file to `codes@safe.com`.

If you are requesting a combined license and are entering multiple serial numbers, separate them with commas.

If you do not have `hostid.txt` and are entering host information manually:

- » Hostname is the name of the computer hosting the floating license.
- » Host ID is the MAC address (or "Ethernet address") of the host computer (lowercase, with no colons).

Your `hostid.txt` may contain multiple Host IDs; however, you can enter only one in the online request form.

3. You will receive an email with instructions for installing the license:

- a. Save the `safe.lic` file to the FlexServer directory. For example: `C:\Program Files\FlexServer\`
- b. Restart the FME License Server:

Start Menu > Programs > FlexNet for Safe Software > Start - Restart FME License Server

What's Next?

» [Install FME on Client Computers](#)

Install FME on Client Computers

After the license server is running, install FME on the client computers or on the Network Server (if you have a fast and non-congested network).

If this is a license upgrade from fixed license to floating license (and not a new FME installation), then ensure that there are no existing `fme_license.dat` files in the licenses directory; for example, check `C:\Program Files\FME\licenses` and `C:\Users\<username>\Documents\FME\Licenses`. Also ensure there are no FME tasks running before starting the registration process.

What's Next?

» [Start FME Registration](#)

Start FME Registration

Perform this step for each computer that has FME installed.

For command prompt instructions, see [Licensing FME Desktop from the Windows Command Prompt](#).

Licensing

1. Open the FME Licensing Assistant: Start > Programs > FME Desktop > Utilities > FME Licensing Assistant.



2. Select *Connect to a floating license server*, and enter the name of the computer that is hosting the FME licenses.
3. Click the Next button.
4. If your configuration contains more than one type of FME license, select the license that you want to use.
5. Click Finish to complete the connection.

Installing a Floating License on Linux

To install a floating license on Linux, follow these steps:

1. [Before You Begin](#)
2. [Locate the Flexera License Manager Files](#)
3. [Create a Directory for the Flexera License Manager](#)
4. [Provide the Information to Generate a Floating License](#)
5. [Install the Floating License](#)
6. [Configure FME Desktop to Use the Floating License](#)

Before You Begin

Ensure that the following requirements are met before beginning the installation:

- » You must be running a TCP/IP network.
- » One computer on the network is designated as the license server. The license server may be any computer on the network that is visible to all computers that are dependent on it for their licenses. You should choose a computer that is always running and always connected to the network because the client computers must be able to communicate with the license server to use the FME. The processing burden on the licensing server is negligible.
- » You must have Administrator privileges to install the FME Floating License server.
- » If the computer you want to use as your floating license server has a firewall, you must open a port through which the FlexServer can communicate. By default, the range of ports

Licensing

used is 27000-27009, although you can also configure other ports. For more information, see [Specifying Floating License Server Ports](#).

- » If FlexNet is already installed on your license server, you still need to perform a new installation. FME requires the version of FlexNet that is included in the installer. In addition, if your organization is configuring license borrowing (see [Borrowing a Floating License](#)), you will require LMTOOLS version 11.8 or newer.

The FME license server cannot be installed on a virtual machine that is built and moved around among many physical machines. It must be locked to a single fixed MAC address.

What's Next?

- » [Locate the Flexera License Manager Files](#)

Locate the Flexera License Manager Files

If you have purchased an FME floating or single-fixed license for Linux, copy the `Linux\FlexServer` directories from the FME installer. Alternatively, follow these steps:

1. On the [FME Downloads page](#), specify the desired version under *Select an FME Version*.

2. Under ***Floating License Installer for FME Desktop***, select **Linux 64-bit** and click **Download**. This will download the file: `fme-flexnet-linux-x64.tar.gz`

What's Next?

- » [Create a Directory for the Flexera License Manager](#)

Create a Directory for the Flexera License Manager

Create a directory for the Flexera License Manager on your license server computer, which is the computer that will manage the licenses. Extract the contents of `fme-flexnet-linux-x64.tar.gz` into this directory. For example:

```
% mkdir /opt/FlexServer
% cd /opt/FlexServer
% gunzip < ~/fme-flexnet-linux-x64.tar.gz | tar xf -
```

This directory is referred to as the *FlexServer directory* for the remainder of these instructions.

What's Next?

- » [Provide the Information to Generate a Floating License](#)

Provide the Information to Generate a Floating License

Safe Software requires three pieces of information to generate a floating or node-locked license:

Licensing

- » [hostname](#)
- » [host ID](#)
- » [FME serial number](#)

What's Next?

- » [Install the Floating License](#)

Obtaining the Hostname

To obtain the **hostname**, type the `hostname` command. For example:

```
% hostname  
worf
```

In this example, the host name is `worf`.

Determining the Host ID

To determine the **host ID**, use the `lmutil lmhostid` command within the `FlexServer` directory. The output should be an eight-character alphanumeric string (or a 12-character alphanumeric string on Linux). For example:

```
% ./lmutil lmhostid  
lmutil - Copyright (c) 1989-2009  
The FlexNet host ID of this machine is "807abc12"
```

In this example, the host ID is `807abc12`.

Note: When you are running `./lmutil lmhostid`, you may see the following error message:


```
>-bash: ./lmutil: No such file or directory
```

This error appears when FlexNet is missing necessary libraries to run on Linux. To clear the error, install `lsb-core` by typing the command:

```
sudo apt-get install lsb-core
```

Determining the FME Serial Number

To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.

Visit www.safe.com/activation/floating/ and submit the Floating License Request.

Safe Software will send you a file called `safe.lic` that contains the key code file for the license code server.

Copy the `safe.lic` file into the `FlexServer` directory on your license server computer.

The filename must remain in lowercase text. Safe Software recommends that you do not change the filename.

Install the Floating License

To start the Flex Server, you must have a `/usr/tmp` directory.

Verify that the `/usr/tmp` directory exists and if it doesn't exist, create this directory as follows:

```
% mkdir /usr/tmp
```

To start the License Manager:

```
% <FlexServerDir>/lmgrd -c <FLEXServerDir>/safe.lic
```

Licensing

This action runs the License Manager in the foreground, logging activity to the terminal. To store the log to a file instead, use the `-l` option:

```
% ./lmgrd -c ./safe.lic -l safe.log
```

When a log file is used, `lmgrd` detaches as a background process, so there is no need to explicitly background the application. However, you'll have to start the server each time the license server host is rebooted. The system administrator can make sure the preceding command is run at system start-up time.

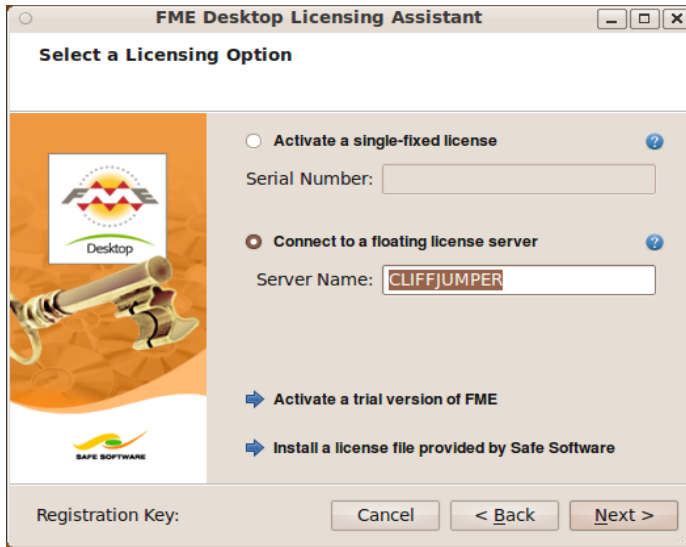
What's Next?

» [Configuring FME Desktop to Use the Floating License](#)

Configuring FME Desktop to Use the Floating License

To configure an installation of FME to use a License Manager, follow these steps.

1. Once FME Desktop is installed on Linux, log in as the same user who installed FME Desktop.
2. Navigate to Applications > FME Desktop > Utilities > FME Licensing Assistant. The FME Licensing Assistant opens.
3. On the FME Licensing Assistant, select *Connect to a floating license server* button.



4. In the Server Name field, enter the name of the license server. Click Next.
5. Select the FME Edition from the list and click Activate.

Licensing



6. Click Finish.



A floating license is installed to borrow a license.

Installing a Three-Server Redundant Floating License Server on Windows

To install Three-Server Redundant Floating Licenses on Windows:

1. [Before You Begin](#)
2. [Download and Run the Installer](#)
3. [Start the License Servers](#)
4. [Install FME On Client Computers](#)
5. [Start FME Registration](#)

Before You Begin

Ensure that the following requirements are met before beginning the installation:

- » You must be running a TCP/IP network.
- » Three computers on the network are designated as license servers. The license servers may be any computers on the network that are visible to all computers that may depend on them for their licenses. You should choose computers that are always running and always connected to the network because the client computers must be able to communicate with any one license server to use FME. The processing burden on the licensing server is negligible.

Licensing

- » You must have Administrator privileges to install the Flexera Licensing Manager.
- » If the computers you want to use as your floating license servers have firewalls, you must open a port on each one through which the FlexServer can communicate. By default, the range of ports used is 27000-27009, although you can also configure other ports.
- » If FlexNet is already installed on your license servers, you still need to perform a new installation. FME requires the version of FlexNet that is included in the installer. In addition, if your organization is configuring license borrowing (see [Borrowing a Floating License](#)), you will require LMTTOOLS version 11.8 or newer.

The FME license servers cannot be installed on a virtual machine that is built and moved around among many physical machines. It must be locked to a single fixed MAC address.

Download and Run the Installer (Three-Server Redundant Floating License Server)

The FME installer contains the utility program that is needed to get the license server up and running:

`fme-flexnet-win-x86.msi`

or

`fme-flexnet-win-x64.msi`

To download and run

1. On the [FME Downloads page](#), specify the desired version under "Select an FME Version."
2. Under "Floating License Installer for FME Desktop," specify the applicable Windows bit version, and click **Download**.

Note: If you are viewing this link in a PDF file, your Acrobat security settings may prevent access to the installer. Instead, paste <https://www.safe.com/support/downloads/> into a web browser.

3. On each computer that acts as a license server, run (double-click) the installer to create a FlexServer directory.
4. Send an e-mail to codes@safe.com and include the FlexNet Host ID, the hostname assigned to each of the computers, and serial number. To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.

The table that follows lists the shortcuts that are created in the Safe Software program group:

Expand for details

Shortcut	Description
Generate hostid.txt	Creates a text file to send to codes@safe.com .
Launch LMTOOLS	Launches LMTOOLS. Used for

Licensing

Shortcut	Description
	debugging or changing configuration.
License Administration Guide	Opens Flexera Software's License Administration Guide.
Start - Restart FME License Server	Starts the license manager process.
View FME License Server Log	Opens the license manager log file. Used for debugging.
View hostid.txt	Reopens text file, if required by Safe Software.
View Readme	Opens the installation and configuration instructions.

5. We will e-mail you a file called `safe.lic` that contains the key code file for the license code servers. Copy the `safe.lic` file into each of the `FlexServer` directories on your license server nodes.

What's Next?

» [Start the License Servers](#)

Start the License Servers

On all three servers, start the license manager. Go to Start > Programs > Safe Software, and run Start - Restart FME License Server.

If you're installing FlexNet on Windows Vista, right-click *Start-Restart FME License Server* and run this function using administrator privileges.

The first server started of the first two servers listed in the `fme_license.dat` file becomes the master node.

Start the servers in the order shown in the following example:

```
SERVER host1 1223344 27009
SERVER host2 9384749 27009
SERVER host3 2038404 27009
VENDOR safe
FEATURE FME . . .
. . .
```

Therefore, the first server to start—`host1`—becomes the master node; `host3` never becomes the master node.

There is no time limit for starting all of the servers.

Unlike independent servers, each `SERVER` line requires a port number. The port number in this example is `27009`. You can modify the port numbers to any unused port number in the range `1024` to `32000`.

You can change the order of the `SERVER` lines to suggest which node is the master node, however we recommend you keep the order shown in the preceding example.

What's Next?

» [Install FME on Client Computers](#)

Install FME on Client Computers

When the server license files are running, install FME on the client computers or on the Network Server (if you have a fast and uncongested network). If this is not a new install (but rather a license upgrade from fixed license to floating), ensure that there are no existing `fme_license.dat` or `fme_license.fmelic` files in the `C:\Program Files\FME\licenses` directory.

Using a text editor, create a file called `fme_license.dat` that contains the same three `SERVER` lines from the `safe.lic` files that were used to start the redundant server nodes. Add a `USE_SERVER` line after the `SERVER` lines, as shown in the following example:

```
SERVER host1 1223344 27009
SERVER host2 9384749 27009
SERVER host3 2038404 27009
USE_SERVER
```

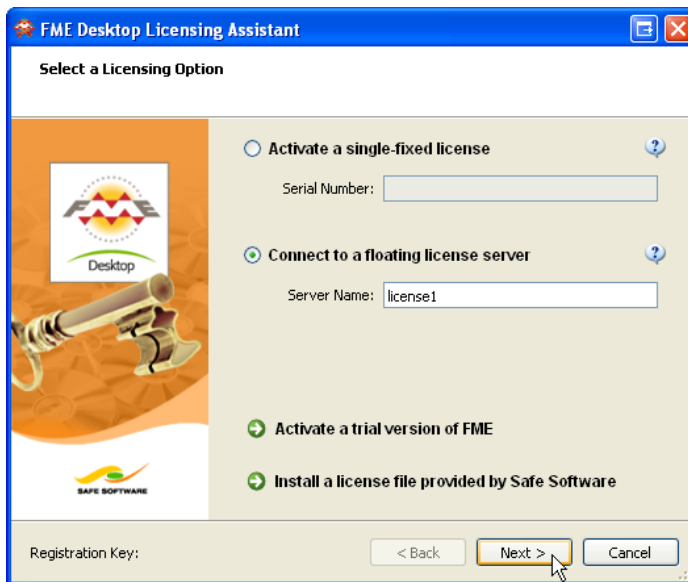
Place this `fme_license.dat` file in the FME client installation licenses directory; that is, in the `C:\Program Files\FME\licenses` directory.

Start FME Registration

Perform this step for each computer that has FME installed.

For command prompt instructions, see [Licensing FME Desktop from the Windows Command Prompt](#).

1. Open the FME Licensing Assistant: Start > Programs > FME Desktop > Utilities > FME Licensing Assistant.



2. Select *Connect to a floating license server*, and enter the name of the [master node computer](#) that is hosting the license.
3. Click the Next button.

Licensing

4. If your configuration contains more than one type of FME license, select the license that you want to use.
5. Click Finish to complete the connection.

Installing a Three-Server Redundant Floating License Server on Linux

To install Three-Server Redundant Floating Licenses on Linux:

1. [Before You Begin](#)
2. [Download and Run the Installer](#)
3. [Start the License Servers](#)
4. [Run the FME Licensing Assistant and Connect to the First Server](#)

Before You Begin

Ensure that the following requirements are met before beginning the installation:

- » You must be running a TCP/IP network.
- » Three computers on the network are designated as license servers. The license servers may be any computers on the network that are visible to all computers that may depend on them for their licenses. You should choose computers that are always running and always connected to the network because the client computers must be able to com-

municate with any one license server to use FME. The processing burden on the licensing server is negligible.

- » You must have Administrator privileges to install the Flexera Licensing Manager.
- » If the computers you want to use as your floating license servers have firewalls, you must open a port on each one through which the FlexServer can communicate. By default, the range of ports used is 27000-27009, although you can also configure other ports.
- » If FlexNet is already installed on your license servers, you still need to perform a new installation. FME requires the version of FlexNet that is included in the installer. In addition, if your organization is configuring license borrowing (see [Borrowing a Floating License](#)), you will require LMTOOLS version 11.8 or newer.

The FME license servers cannot be installed on a virtual machine that is built and moved around among many physical machines. It must be locked to a single fixed MAC address.

Download and Run the Installer

Install the floating license server on three different computers using the instructions in sections [Before You Begin](#) through [Installing a New Floating License](#).

Send an e-mail to codes@safe.com and include the FlexNet Host ID, the hostname assigned to each of the computers, and serial

Licensing

number. To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.

We will e-mail you a file called `safe.lic` that contains the key code file for the license code servers. Copy the `safe.lic` file into each of the `FlexServer` directories on your license server nodes.

What's Next?

» [Start the License Servers](#)

Start the License Servers

Start the license manager on all three servers, in order based on the following:

The first server started of the first two servers listed in the `fme_License.dat` file becomes the master node.

Start the servers in the order shown in the following example:

```
SERVER host1 1223344 27009
SERVER host2 9384749 27009
SERVER host3 2038404 27009
VENDOR safe
FEATURE FME . . .
. . .
```

Therefore, the first server to start—`host1`—becomes the master node; `host3` never becomes the master node.

There is no time limit for starting all of the servers.

Unlike independent servers, each **SERVER** line requires a port number. The port number in this example is **27009**. You can modify the port numbers to any unused port number in the range **1024** to **32000**.

You can change the order of the **SERVER** lines to suggest which node is the master node, however we recommend you keep the order shown in the preceding example.

To start the License Manager:

```
% <FlexServerDir>/lmgrd -c <FLEXServerDir>/safe.lic
```

This action runs the License Manager in the foreground, logging activity to the terminal. To store the log to a file instead, use the **-l** option:

```
% ./lmgrd -c ./safe.lic -l safe.log
```

When a log file is used, **lmgrd** detaches as a background process, so there is no need to explicitly background the application. However, you'll have to start the server each time the license server host is rebooted. The system administrator can make sure the preceding command is run at system start-up time.

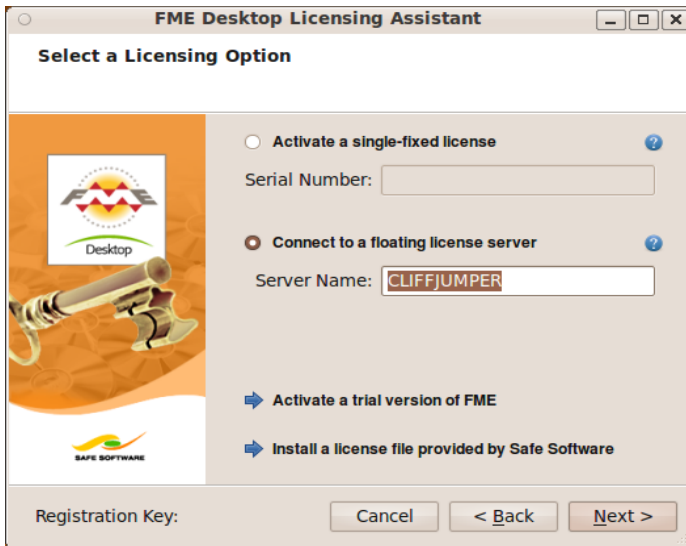
Configuring FME Desktop to Use the Floating License

To configure an installation of FME to use a License Manager, follow these steps.

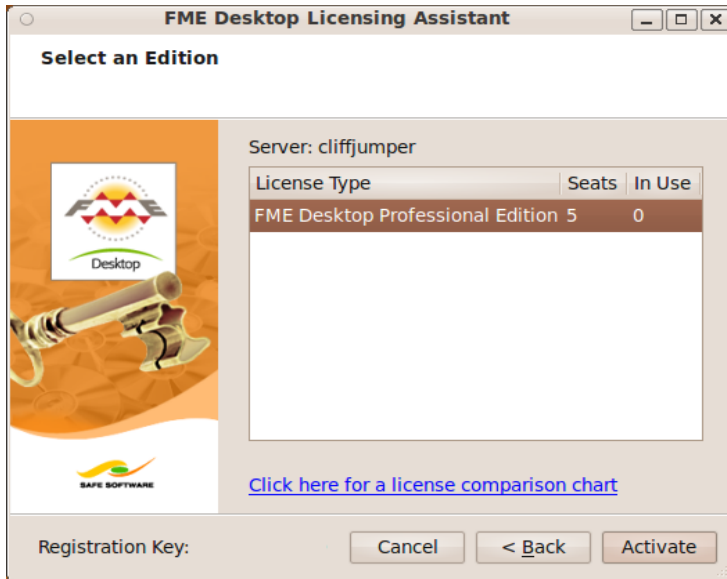
1. Once FME Desktop is installed on Linux, log in as the same user who installed FME Desktop.

Licensing

2. Navigate to Applications > FME Desktop > Utilities > FME Licensing Assistant. The FME Licensing Assistant opens.
3. On the FME Licensing Assistant, select *Connect to a floating license server* button.



4. In the Server Name field, enter the name of the [master node computer](#) that is hosting the license. Click Next.
5. Select the FME Edition from the list and click Activate.



6. Click Finish.



A floating license is installed to borrow a license.

Licensing

Monitoring Floating License Use

To find out who is currently using FME licenses from your floating license pool:

1. Ensure the Flexera license manager utility (lmutil) is installed. This tool is installed with the floating license manager, available on the FME Downloads site (<http://www.safe.com/support/support-resources/fme-downloads/>). On Windows, it is installed by default in C:\Program Files\FlexServer.
2. Create a "license file" that you will use on your computer. You can call it safe.lic, or any other name ending in .lic. It should contain the following:

```
SERVER <IP address or name of license server> Any  
[optional port number]
```

for example:

```
SERVER 107.22.68.36 Any
```

or

```
SERVER license1 Any 27000
```

You can use either the IP address or the name of the floating license server. We recommend using the server name because the IP address might change.

Any is required because the license server query requires both the host name and host id. Any can be used as the

hostid. If known, you can also use the MAC address of the license server.

The port number is generally between 27000 and 27009. If you do not know what port is being used for the Safe floating license server, leave this blank, and `lmutil` will find it automatically. If you do [specify the port](#), the `lmstat` query is much faster.

3. Open a Command Window

Use the `safe.lic` file to query all details using the command:

```
lmutil lmstat -a -c <license file>
```

for example:

```
lmutil lmstat -a -c safe.lic
```

This will return a lot of information. You may want to query for specific features in the license file. You can do this using a command like:

```
lmutil lmstat -f FME -c safe.lic
```

The `-f` flag specifies the feature you want reported. If you want to know who has checked out any FME feature, use `-f FME`. You can also look for specific license types like small-world, oracle, esri, professional, base, and server.

If you do not specify a license file, `lmutil lmstat` will query all files in its folder ending in `.lic`. This can be useful if you have multiple floating license servers; you can query all of them at once by having a separate `.lic` file for each, and then omitting the `-c` flag in the `lmutil` command.

Interpreting the output of the lmstat query

The output of `lmstat -a` looks similar to:

```
lmstat - Copyright (c) 1989-2012 Flexera SoftwareLLC. All Rights Reserved. Flexible License Manager status on Wed 02/28/2012 14:49 [Detecting lmgrd processes...] License server status: 40000@prod License file(s) on prod: C:\prod\i86_n3\counted.lic: prod: license server UP v11.5 Feature usage info: Users of f1: (Total of 4 licenses issued; Total of 1 license in use) "f1" v1.0, vendor: demo floating license daniel myhost2 19.36.18.26 (v1.0) (myhost1/40000 102), start Fri 2/28 14:29
```

where:

Output	Argument	Description
daniel	user	User name.
myhost2	user_host	Host where user is running.
19.36.18.26	display	Display where user is running.
v1.0	version	Version of feature.
myhost1	server_host	Host where license server is running.
40000	port	TCP/IP port on server_host where license server is running.

Output	Argument	Description
102	handle	License handle.
start Fri 2/28 14:29	checkout_ time	Time that this license was checked out.

For more information about using the `lmutil lmsstat` command, see the "License Administration Guide" under "Documentation," on the Flexera downloads page, at http://www.globes.com/support/fnp_utilities_download.htm.

Specifying Floating License Server Ports

This topic explains how to specify ports used by the floating license server. By default, communication between the floating license server and a client running FME occurs on a random port. Specifying ports can be useful in specific security configurations. For example, if you have a firewall between your floating license server and a client machine running FME, you may want to open a specific port for this communication. Or, you may wish to avoid conflict when multiple FlexNet servers are installed in the same environment. For example, FME may use a random port, but ArcGIS may use a fixed port, and a conflict will occur if the same port is in use.

To specify Floating License Server Ports

Edit the `safe.lic` file in your FlexServer directory so that `yyyy` on the `VENDOR` line is the port you want to open for the communication to the client machine running FME. The port in the

Licensing

SERVER line (xxxx) can also be set, but this is necessary only for a [three-server redundant configuration](#), or if another FlexNet license server is using a specific port.

```
SERVER servername 000c290de0df xxxx  
VENDOR safe PORT=yyyy
```

The port number for the SERVER and the VENDOR must be different. On Windows, the VENDOR port is typically between 1024 and 65535. On Linux, the default VENDOR port is between 32768 and 61000. The SERVER port is typically between 27000 and 27009. Be sure to add the VENDOR port and SERVER port to your firewall exceptions.

If the VENDOR port is specified, the FME running on the client machine must specify this port as well. Using the FME Licensing Assistant, specify the port number when prompted to "Connect to a Floating License Server," as shown below:

```
LicenseServerName:yyyy
```

where yyyy is the port number used in the VENDOR line of the safe.lic file.

In earlier releases of FME, the fme_license.dat file in the <FMEDir>\licenses\ directory must be edited manually. It should contain the following line:

```
SERVER LicenseServerName Any yyyy
```

where yyyy is the port number used in the VENDOR line of the safe.lic file.

Finally, restart the FME License Server:

- » Windows: Start Menu > Programs > FlexNet for Safe Software > Start - Restart FME License Server
- » Linux: % `<FlexServerDir>/lmgrd -c <FLEXServerDir>/safe.lic`

Borrowing a Floating License

If your FME Desktop product uses a floating license, and your organization supports this option, you can borrow a license for offline use.

A fixed license configuration does not allow you to borrow a license. In addition to a floating license, you need a floating license server with the license borrowing capabilities enabled.

License borrowing requires LMTOOLS version 11.8 or newer.

If a license is available, you can borrow it and run FME for a maximum of 30 days on a computer that will not be connected to the license server.

If you need to borrow a license for an extended time, please consult your System Administrator.

When the borrowing period expires, the license also expires. After the expiry date, the license automatically becomes available for other users to borrow.

You do not have to return the license after an expiry date; however, you can choose to return a license early. See [Return the License](#).

To Borrow a Floating License

Licensing

1. [Connect to the Floating License](#)
2. [Specify the Terms of the License](#)

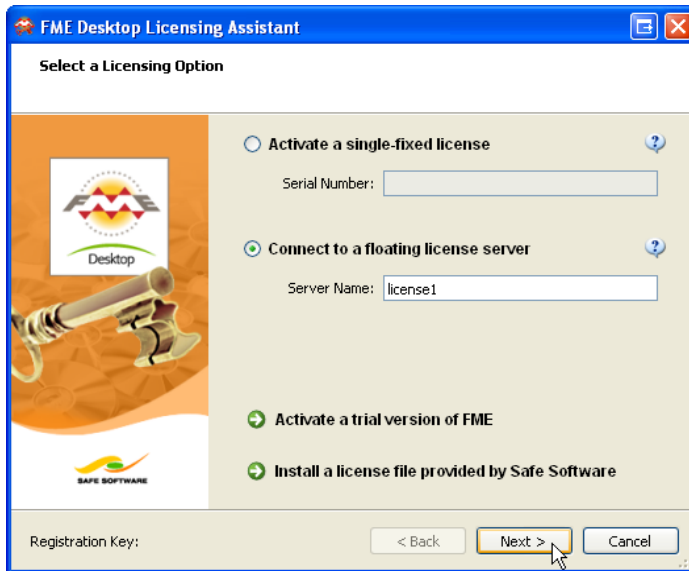
To Return a Borrowed License

- » [Return the License](#)

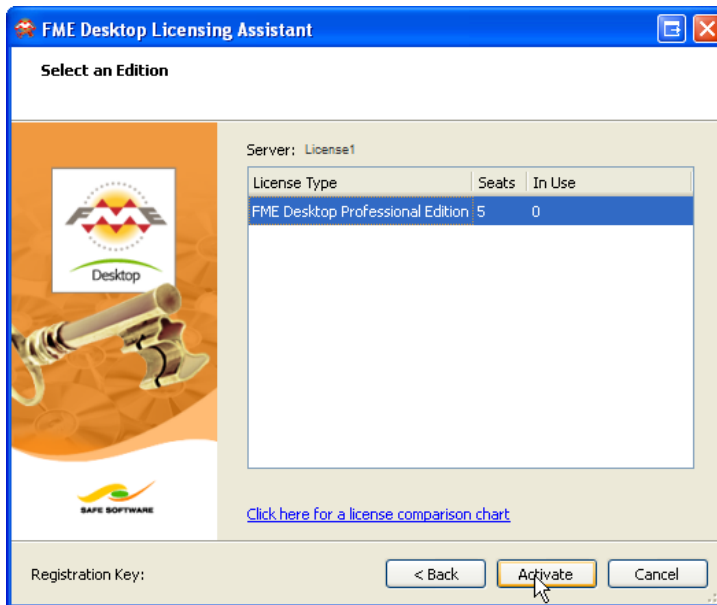
Connect to the Floating License Server

To borrow a license, you first need to connect to a floating license server. (Please see your System Administrator if you do not know the server name.)

1. Open the FME Desktop Licensing Assistant by clicking Start > Programs > FME Desktop > Utilities > FME Licensing Assistant.
2. Select *Connect to a floating license server*. In the Server Name field, enter the name of the floating license server.
3. Click Next.



4. Select the license type from the list, and click Activate.



Licensing

5. Click Finish.

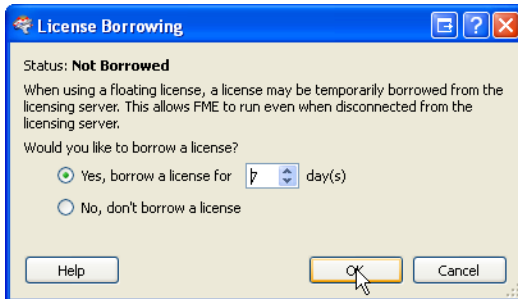
You will see a message when you are successfully connected to the floating license server.

To borrow the license for offline use, you will have to start FME Workbench and specify the terms of the license. See [Specify the Terms of the License](#).

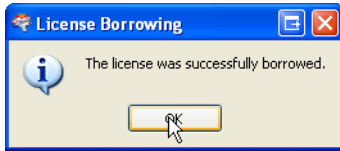
Specify the Terms of the License

To access the License Borrowing option, start FME Workbench:

1. Click Start > Programs > FME Desktop > FME Workbench.
2. Click Tools > License Borrowing.
3. Click *Yes, borrow a license for*, and then enter or adjust the number of days. Click OK to close the dialog.



4. Click OK.



You have successfully borrowed the floating license for the specified number of days.

To run FME Desktop during this time frame, you do not need to be connected to the license server.

Return the License

To return a borrowed license before the time expires:

1. Start Workbench.
2. Click Tools > License Borrowing.
3. On the License Borrowing pane, select *Yes, return the borrowed license early*. Click OK.
4. Click OK to close the dialog.

The license is now available for other FME Desktop users to borrow.

You cannot change or update licenses when you have borrowed a floating license. You must first return a borrowed license.

Restricting Licenses to Users or Groups

You can restrict floating licenses to specific users, groups, or machines. Create a file called `safe.opt` in the FlexServer

Licensing

directory. There is no need to reference this file in any other configuration files; FlexNet knows to look for it automatically. However, the file must be named `safe.opt`, and it must be in the same folder as `safe.exe`.

Any licenses reserved for a user are dedicated to that user. Even when that user is not actively using the license, it is unavailable to other users.

Here is an example of an options file:

```
RESERVE 1 professional GROUP groupA
GROUP groupA xxxx yyyy
RESERVE 1 professional GROUP groupB
GROUP groupB aaaa
```

This example reserves one FME Desktop Professional license for users `xxxx` and `yyyy`, who are in group `groupA`, and one Professional license for user `aaaa`, who is in group `groupB`. GROUP member names are case-sensitive.

To restrict a license to specific hosts (i.e. machines) instead, replace the keyword `GROUP` with `HOST_GROUP`.

For more documentation, including additional options, see `<FlexServer>\Documents\LicenseAdministration.pdf`, where `<FlexServer>` is the directory where you installed the FlexNet software.

Troubleshooting Floating Licenses

Specifying the FME Edition to Use

If your floating license service supports multiple editions of FME, you can use the flexlm_config.dat file to tell FME what edition to use.

To determine the FME editions you are licensed for, consult the safe.lic file on your license server.

To specify the FME Edition to Use

On the computer that is running FME Desktop, edit (or create) flexlm_config.dat in the <FMEDir>\licenses\ folder.

The contents should be the following two lines:

```
Registered Product=<FME edition name>
<Displayed name in FME>
```

For example:

```
Registered Product=smallworld
FME Desktop Smallworld Edition
```

<FME edition name> is case-sensitive. <Displayed name in FME> appears when you navigate to Help > About in FME Workbench or FME Data Inspector.

Possible values for FME Edition Name are:

FME Edition Name	Displayed Name in FME
desktop	FME Desktop Base Edition
professional	FME Desktop Professional Edition

Licensing

FME Edition Name	Displayed Name in FME
esri	FME Desktop ESRI Edition
database	FME Desktop Database Edition
arcgis	FME Desktop Data Interoperability Edition
intergraph	FME Desktop Intergraph Edition
oracle	FME Desktop Oracle Edition
db2	FME Desktop DB2 Edition
sql_server	FME Desktop Microsoft SQL Server Edition
smallworld	FME Desktop Smallworld Edition
server	FME Engine
webmap	FME Data Server for GeoMedia WebMap
netezza	FME Netezza Edition
teradata	FME Teradata Edition
arcgis_server	FME ESRI ArcGIS Server Edition

System error 1067 has occurred

Symptoms

The following error occurs following an attempt to start the license server:

```
system error 1067 has occurred
```

Cause

This error can occur if you were provided an invalid license file.

Resolution

Open the safe.lic file that you saved to your FlexServer directory. (For example: C:\Program Files\FlexServer\.) It should contain a number of lines starting with 'FEATURE'.

If the file only has the following contents, then it is invalid:

```
SERVER 0022fb821528 skyfire  
VENDOR safe  
USE_SERVER
```

Send your hostid.txt (Start > Programs > FlexNet for Safe Software > View hostid.txt) and safe.lic files to codes@safe.com and mention that the license file is empty. A new license file will be generated for you.

The License Server will not Start on Linux

The FlexNet license server fails on Linux

Symptoms

On the client machine, the error message is:

Licensing

....License system failure. Check that the safe daemon version is newer than the FME client version. Program Terminating.

On the license server, the error message is:

```
./lmgrd -c ./safe.lic -l safe.log  
>-bash: ./lmgrd: No such file or directory
```

Cause

FlexNet is missing necessary libraries to run on Linux

Resolution

On the license server, install **lsb-core** by typing the following command in the Linux terminal:

```
sudo apt-get install lsb-core
```

Access to Floating License Times Out Over VPN

Access to the FlexNet floating license over a virtual private network (VPN) may time out if the network is slow. To minimize this issue, set the FLEXLM_TIMEOUT environment variable.

1. Open the Windows System Properties dialog (Start > Control Panel > System > Advanced System Settings).
2. On the Advanced tab, click Environment Variables.
3. Under System Variables, click New.
4. In the Variable name box, enter: FLEXLM_TIMEOUT
5. In the Variable value box, enter: 1000000
6. Click OK to close each dialog box.

Licensing from the Linux Command Line

To activate a single-fixed license with your serial number

» Run:

```
./fmlicensingassistant --serial <serial-number>
```

To get your serial number, see the confirmation e-mail you received after purchasing FME Desktop.

To activate a single-fixed license with a trial code

1. Contact fmetrial@safe.com to request a trial code.
2. Run:

```
./fmlicensingassistant --trial <trial-license-code>
```

To activate a license file provided by Safe Software

1. Complete steps 1-3 under [Installing a License File Provided by Safe Software](#).

Note: To obtain the registration key, navigate to the FME Desktop installation folder and run:

```
./fmlicensingassistant --key
```

2. Run:

```
./fmlicensingassistant --file <filename>
```

To configure FME Desktop to use a floating license

Licensing

1. Complete steps 1-5 under [Installing a Floating License on Linux](#).
2. Run:

```
./fmelicensingassistant --floating <server>[:<port>] <FME-Edition>
```

Note: For information about specifying *<FME-Edition>*, see [Specifying the FME Edition to Use](#).

To configure FME Desktop to use a three-server redundant floating license

1. Complete steps 1-3 under [Installing a Three-Server Redundant Floating License Server on Linux](#)
2. Run:

```
./fmelicensingassistant --floating <master-node-server>[:<port>] <FME-Edition>
```

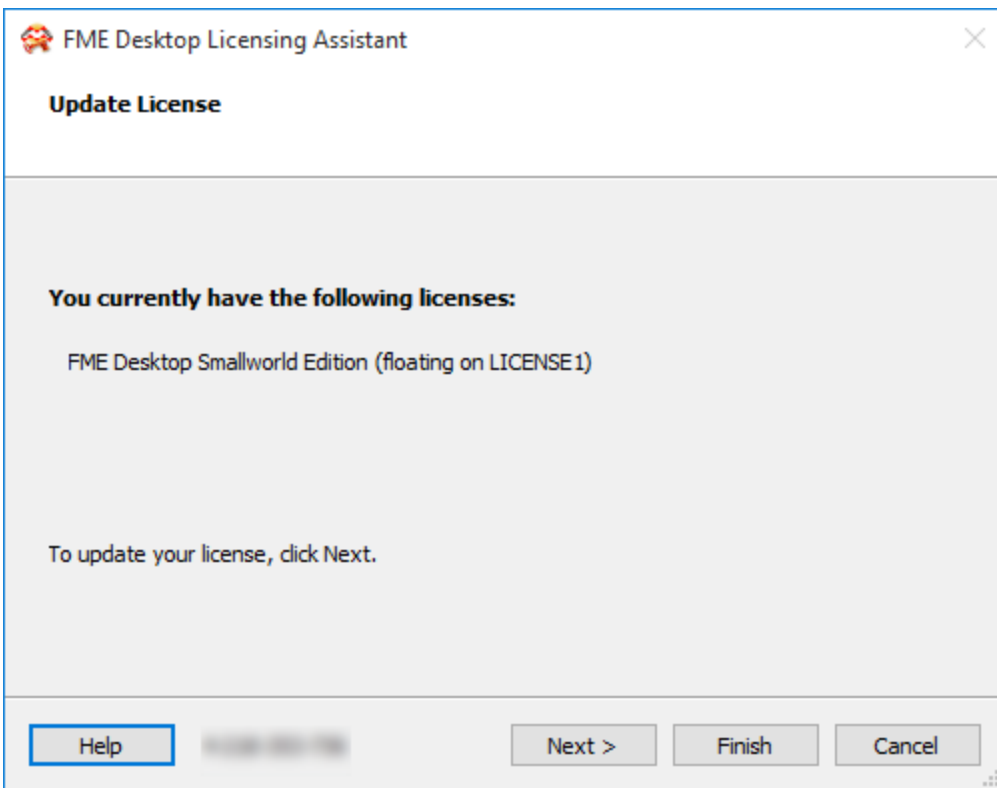
Note: For information about specifying *<FME-Edition>*, see [Specifying the FME Edition to Use](#).

Getting Your Current Licensing Status

To find out the current licensing status of your FME Desktop installation, open the FME Licensing Assistant. In Windows:

Start > All Programs > FME Desktop > Utilities > FME Licensing Assistant

The Licensing Assistant opens and displays the current licensing status. For example:



See Also

» [About the Registration Key](#)

Other Common Tasks

Installing the Software Development Kit for FME Desktop

The FME Desktop [installer](#) allows the option of installing the Software Development Kit (SDK) for FME Desktop. The SDK provides access to the FME Objects and FME Plug-in Builder APIs. You can use the APIs to create your own applications and plug-ins that make use of FME functionality.

Installing Grid Shift Files

FME supports conversions between coordinate systems using different datums. Many datum transformations are not mathematically definable and require the use of grid of shifts. If you attempt to perform a datum transformation of this kind without the appropriate grid shift file in place, FME stops the translation.

Installing Grid Shift Files on Windows

When you install FME for Windows, the grid shift files provided by Safe Software are automatically installed in the correct location.

If you have already installed FME, you can find more information on which files are included by opening Workbench help and clicking on the Coordinate Systems topic, or by choosing Tools > Browse Coordinate Systems and pressing the F1 key.

Other Common Tasks

You can manage grid shift files by choosing Tools > FME Options > Coordinate Systems.

Click the Help button for more information on how you can maintain grid shift files.

Installing Grid Shift Files on Linux

When you install FME for Linux, the grid shift files provided by Safe Software are automatically installed in the correct locations.

You can find more information on which files are included in Linux and UNIX installations by viewing our FME FME Community site:

FME Knowledge Center.com/index.php/Datum_Transformations_and_Grid_Shift_Files

The files in the Reproject subdirectory of your FME installation folder include a path to the location of your grid file. The order in which the grids are listed is the order in which FME uses them.

To register a file, add the full pathname of the file to the beginning of the appropriate `.gdc` file. For example, in `Nad27ToNad83.gdc`, add:

```
fmehome\Reproject\GridData\Canada\NTV2_0.gsb
```

To make sure the files were registered correctly, check the log file when you run a translation.

If you have access to the FME Workbench user interface, you can manage grid shift files through the Workbench > Tools > FME Options menu. Click the Coordinate Systems icon.

Using FME Desktop with Third-Party Applications

FME Desktop integrates with a number of popular GIS applications. Visit www.safe.com for more information.

This section provides instructions for using the FME Integration Console to extend any applicable third-party applications.

About the FME Integration Console

FME Application Extensions are products that use or embed FME functionality in other applications. The exact functionality varies from product to product, but can include the ability to read datasets not native to that application, to export to non-native datasets, or to convert between two non-native formats.

FME can "extend " several different applications. Some extensions are packaged as part of FME, some are sold as add-ons, and some are packaged as part of the other GIS application. Unless they are packaged as part of FME, support for Application Extensions is usually provided by the application vendor.

For information about how FME works with other applications, please see [Solutions for GIS Applications](#).

Note: FME does not currently extend any applications on Mac or Linux.

Other Common Tasks

Installation Notes

When extending an application using FME Desktop, please be aware of the following:

- » 64-bit and 32-bit applications can only be extended with the [64-bit and 32-bit versions](#) of FME, respectively.
- » Fixed (node-locked) licenses of FME Desktop will automatically extend compatible third-party software installed on the same system. You can easily [revert the extensions](#).
- » FME cannot extend shared applications that are installed on a different machine. FME and the application to be extended must be installed on the same logical machine, whether it is a physical machine or a virtual machine.

Using the Integration Console

[Extending Applications](#)

[Menus and Windows](#)

[Reverting Applications](#)

[Troubleshooting](#)

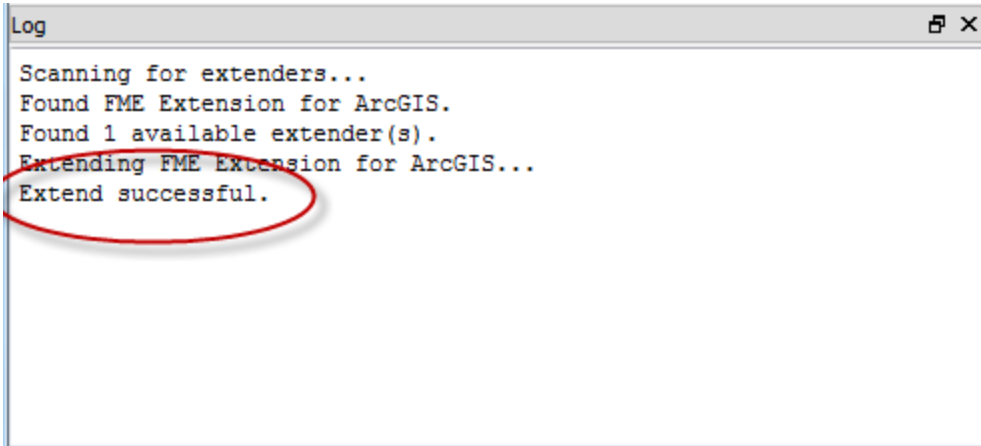
Integration Console Menus and Windows

The File and View menus contain basic window-level commands that allow you close the application or adjust the visible areas.

Through the Help menu, you can view the current FME build number, and check for FME updates.

Log Pane

The log pane shows status information and results.



```

Log
Scanning for extenders...
Found FME Extension for ArcGIS.
Found 1 available extender(s).
Extending FME Extension for ArcGIS...
Extend successful.
  
```

Properties Pane

Click on the name of the application to display its Properties:

Property	Value
Application	The name of the application.
Status	The FME build number that extends the application. The build number will change each time you update FME.
Extendable	Is this application extendable by

Other Common Tasks

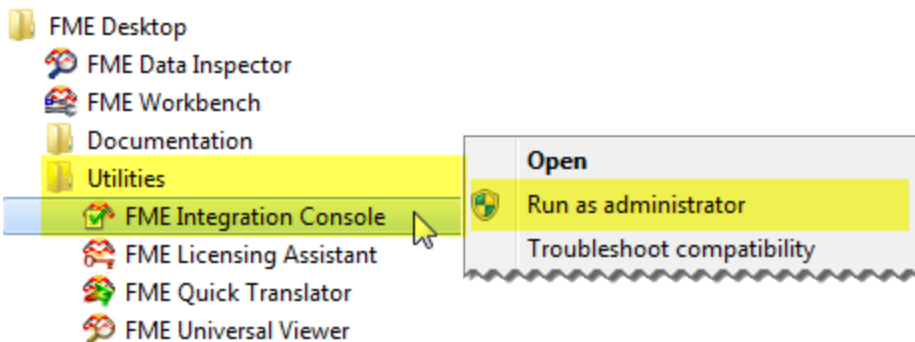
Property	Value
	FME? A Yes in this column indicates that the application is ready to be extended.
Extended	Is this application extended by FME? If No, then you can extend the application from the Action column.
FME Build	The current FME build installed on your machine.
FME Home Path	The location of the FME installation folder.
Buttons	
Copy Text	Copies the properties so you can paste details into an e-mail application or text file. This information might be required if you need to troubleshoot an installation.
Options	This button is enabled only when certain third-party applications are installed. When it is enabled, you can set application-specific top-level

Property	Value
	defaults.

Extending Applications

After installing FME Desktop, open the Windows Start menu, and click the Programs (or All Programs) submenu. Click **FME Desktop > Utilities > FME Integration Console**.

Note: To ensure that you do not encounter any integration issues, we recommend that you run the Integration Console with Administrator privileges. To do this, right-click on the Integration Console menu entry, and select Run as administrator, as shown here:

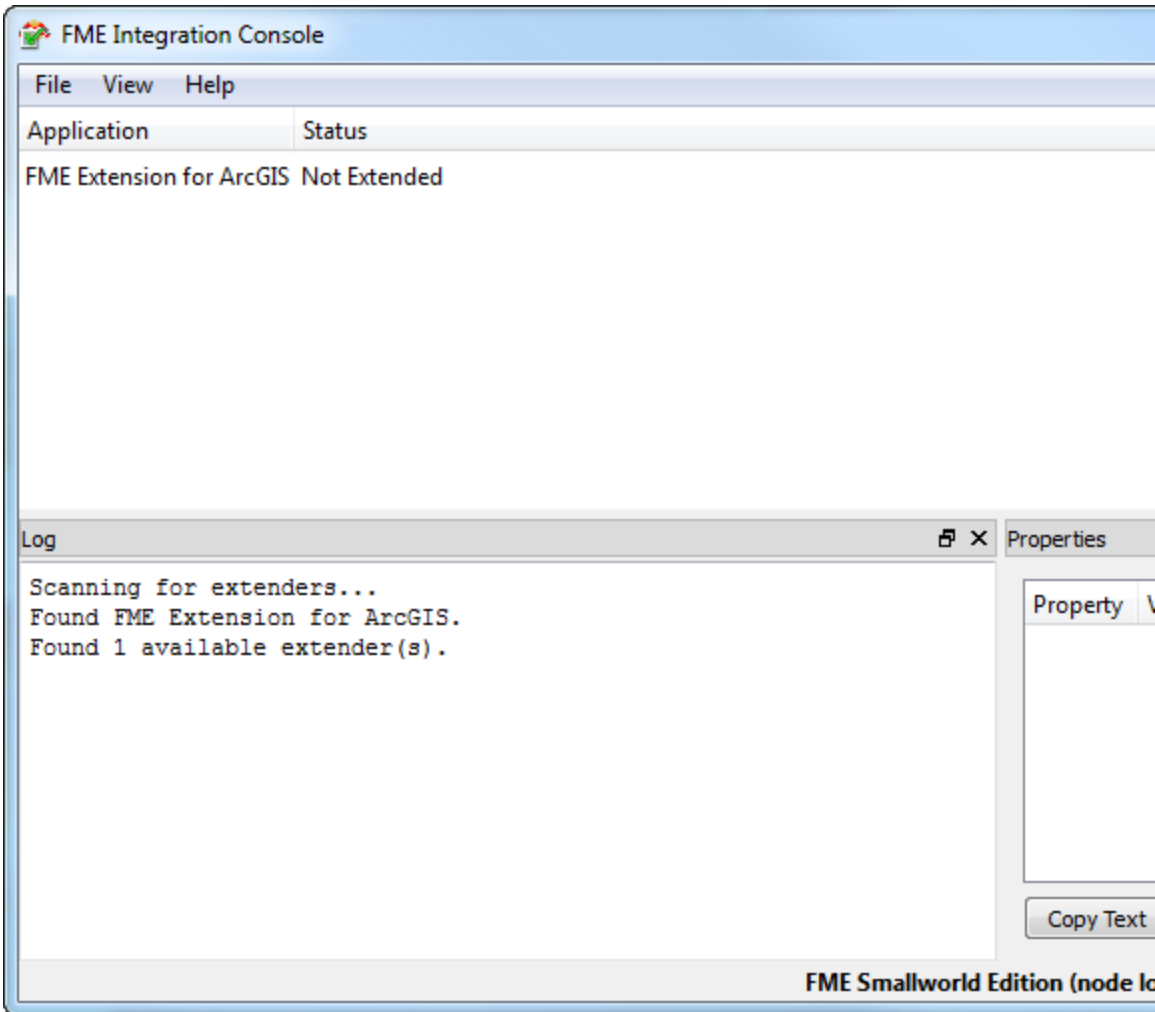


When the FME Integration Console starts, click the Extend button next to the application. (Note that the application must be closed.)

Other Common Tasks

FME will scan your machine for any installed applications that can be extended to support FME. The results appear in the Application column.

If the status of an application is *Not Extended*, the Action column will show an Extend button. Press the button to extend the application. The log pane will display information.



The Log will display the message Extend Successful.

Note: Open the extended application to ensure that FME has been successfully extended from within that application. In the example above, FME is extended with

Other Common Tasks

FME Extension for ArcGIS. To check this extension, open the Extensions window from ArcCatalog or ArcMap (from the Customize > Extensions menu in ArcGIS 10.x) and ensure that FME Extension for ArcGIS is selected.

[Menus and Windows](#)

[Troubleshooting](#)

[Reverting Applications](#)

Reverting Applications

If the Status of an application is *Extended*, the Action column will contain a Revert button.



Note: Ensure that the extended application is closed.

Press the button to revert the application to a Not Extended state.

The log pane will display status information.

[Extending Applications](#)

[Troubleshooting](#)

Troubleshooting

Always make sure an application is closed before extending or reverting it in the FME Integration Console.

If an application status does not show Extended:

- » Ensure that you have the correct license for extending the application. Training licenses will not work.
- » Ensure that you are using the correct architecture version of FME Desktop for the application you are trying to extend. For example, AutoCAD Map 3D is only available in a 64-bit version, and therefore must be extended using 64-bit FME Desktop.
- » Ensure that you have the correct license for extending the application. Training licenses will not work.

